

DATA CENTRE CARE



We are trusted by one of the largest professional services firms in the world and one of The Big Four for our Data Centre Care Services.

We understand you want to outsource all your non-core IT functions. However, your internal Data Centre or server room is critical and you want to keep it within your four walls.

Interactive has highly experienced professionals who can manage your internal Data Centre or server room for you more efficiently than your organisation can deliver. This frees up valuable time, money, as well as staff and resources, so the focus can be on other priorities.

PROVEN TRACK RECORD

Interactive has a proven track record with over 30 years' experience in IT services. Our dedicated DC team have the experience to support your critical Data Centre requirements, and can assist you in planning for the future, or potential data centre upgrades. We are here to ensure efficient, reliable and effective availability of your internal Data Centre or server room, and that it meets your business requirements.



FOR FURTHER INFORMATION CALL
1800 INTERACTIVE



COMPLETE SERVICE

- Power
- Cooling
- Fire detection & suppression
- Monitoring
- Security
- Operations staff
- Facilities management
- Outsourced DC services

DATA CENTRE CARE

Interactive can support and maintain your Internal Data Centre or server room regardless of size or age, be it just a few racks or hundreds.

FEATURES

AUDIT

Our dedicated DC Care team will carry out an on-site audit of your Data Centre infrastructure, detailing condition, maintenance history, security and supporting documentation. We will identify any points of failure and potential resiliency issues.

MAINTENANCE

You will benefit from our buying strength which ensures that reputable vendors maintain your equipment to strict SLAs at the most effective price.

ON-SITE PRESENCE

Depending on your requirement we can be your on-site Data Centre team 7 days a week, on a structured schedule, or just on call to meet your business needs.

TESTING

We will establish a structured testing regime to ensure that your Data Centre is functioning exactly as it was designed.

MAINTENANCE SERVICE DESK

Friendly Australian-based 24 hour Service Desk. Technical resources and advice are always there when you need them. On-site attendance by DC Care staff for critical incidents.

MONITORING

Interactive can establish monitoring and alerting of critical infrastructure to ensure we detect problems before your users do.

CORPORATE COMPLIANCE

Our DC Care services comply with Australian and International security standards. Interactive is ISO 9001 quality and ISO 27001 security compliant. Interactive is PCI DSS compliant, and can also assist customers with their compliancy needs.



OTHER SERVICES

ASSET SUPPLY

Racks, DC infrastructure, IT systems

ASSET SUPPLY

Audit and reporting

DCIM

Data Centre Infrastructure Management

CABLING SERVICES

Certified structured cabling

CONTACT US

